

Airtime Rate Sheet

TracPhone® V30 & V3HTS



Effective 1 June 2021

The world's fastest, lightest ultra-compact maritime VSAT systems – *now offer higher speeds & unlimited use rate plans!*

The new TracPhone V30 and the TracPhone V3HTS are ultra-compact VSAT systems that enable you to leave the shore behind, not your connections. They deliver unmatched speed for their compact size, are suitable for boats as small as 40 feet, and offer an easy-to install design and global coverage via the powerful mini-VSAT BroadbandSM HTS network – the No. 1 maritime VSAT service.¹ It's never been so affordable or easy for everyone onboard to browse the Internet, get weather information, check email, stream HD content, connect with the office, chat via services like WhatsApp[™], and more.



HTS-Unlimited Use Rate Plans

NEW!

KVH's **HTS-Unlimited Use Rate Plans** deliver reliable global service at the highest speeds with a fixed monthly price and **no overage charges**. If the monthly high-speed data allotment is consumed, the system will automatically shift to the shaped data rate with unlimited usage and resets to the high-speed data rates on the first of each month.

| Data Service (Ku-band – HTS Network) | | | | | |
|--|----------------|------------------------------------|-------------------|-----------------------|-------|
| Monthly Data Plans | \$/month (USD) | High-speed Data Rates ² | Shaped Data Rates | High-speed Data/month | |
| HTS-U200 | \$149 | 6/2 Mbps down/up | 32/32 Kbps | 200 MB | |
| HTS-U500 | \$299 | | 64/32 Kbps | 500 MB | |
| HTS-U1GB | \$599 | | 128/64 Kbps | NEW! | 1 GB |
| HTS-U2GB | \$1,199 | | | | 2 GB |
| HTS-U5GB | \$1,619 | | | | 5 GB |
| HTS-U10GB | \$2,179 | | | | 10 GB |
| Plus TracPhone Enhanced Voice Service | | | | | |
| All phone calls to land or mobile lines <u>worldwide</u> only \$0.59/minute! | | | | | |

Highest speeds with fixed monthly price & no overages

HTS-Metered Rate Plans

KVH's **HTS-Metered Rate Plans** are simple, flexible, usage-based plans that provide reliable global service at the **highest speeds and lowest costs** with user-friendly tools for monitoring and controlling data usage. Plans start as low as \$99/month for 200 MBs of high-speed data.

| Data Service (Ku-band – HTS Network) | | | | |
|--|----------------|------------------------------------|-----------------------|---------------------------|
| Monthly Data Plans | \$/month (USD) | High-speed Data Rates ² | High-speed Data/month | Overage Rates \$/MB (USD) |
| HTS-M200 | \$99 | 6/2 Mbps down/up | 200 MB | \$0.99 |
| HTS-M500 | \$259 | | 500 MB | \$0.69 |
| HTS-M1GB | \$519 | | 1 GB | \$0.59 |
| HTS-M2GB | \$1,029 | | 2 GB | \$0.49 |
| HTS-M5GB | \$1,499 | | 5 GB | \$0.29 |
| HTS-M10GB | \$2,059 | | 10 GB | \$0.19 |
| Plus TracPhone Enhanced Voice Service | | | | |
| All phone calls to land or mobile lines <u>worldwide</u> only \$0.59/minute! | | | | |

Highest speeds at lowest cost

All Plans Offer:

- Speeds as fast as 6 Mbps/2 Mbps (down/up)²
- Unrestricted access to all applications and protocols³
- Unique Application Category Control tool to Allow, Restrict, or Block data usage in 11 application category groups to limit unintended data consumption
- 100% transparency with easy-to-use alerts, system configuration, and data allocation controls via the secure myKVH[™] portal's suite of tools
- Long distance phone service with simple, single price worldwide
- Includes 1 phone line for TracPhone Enhanced Voice Service with the option to add up to 5 virtual numbers for local calling
- Flexible suspension policies
- Month-to-month service with no annual contract for purchased equipment

KVH TracPhone
The speed and power for all of your connections.

¹Source: Euroconsult, Prospects for Maritime SATCOM, 2021, market share VSAT units

²Published data speeds are maximum speeds and may vary in different regions and under different conditions

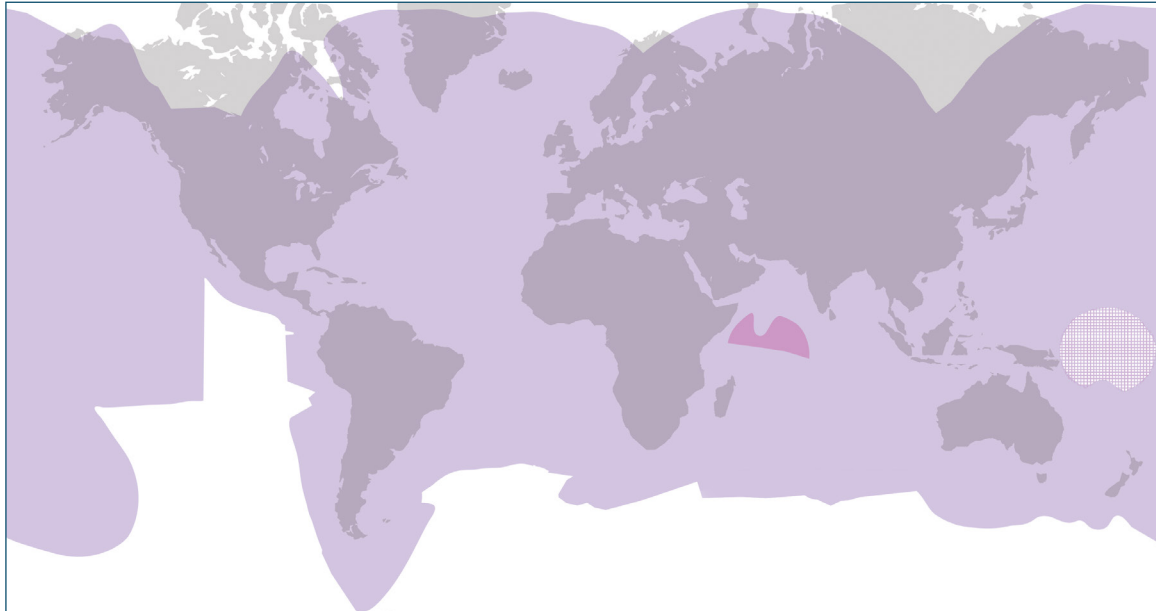
³Excludes BitTorrent and all such protocols

TracPhone Enhanced Voice Service... the Best in the Business!

TracPhone's Enhanced Voice Service is a managed solution optimized for satellite communications and fully integrated into the mini-VSAT Broadband solution. Network voice prioritization assures that bandwidth is allocated to the telephone line to ensure a high-quality voice connection. With TracPhone Enhanced Voice Service you will enjoy always-on voice connections and a great suite of convenient features and account management tools that you can access anywhere in the world!

mini-VSAT Broadband Coverage Map

TracPhone V30 & V3HTS Global Coverage Map



Ku-band Coverage
 Anticipated 2021 Coverage
 TracPhone V30 & V3HTS have a 2-axis stabilized antenna pedestal design that does not provide coverage in areas where the satellite is directly overhead.

**The map depicts KVH's expectations for the mini-VSAT Broadband HTS Network's coverage for the TracPhone V30. For the most up-to-date coverage maps, visit kvh.com/v30map. Actual coverage and availability may vary. Data rates may also vary in different regions. KVH provides no guarantees of satellite coverage or availability.*

General Terms

- All prices are in \$USD and do not include any taxes or fees that may apply.
- All services and plans are subject to the KVH Master Services Agreement.
- mini-VSAT Broadband published data rates are rate plan maximums and may vary in different regions and under different conditions. Service reception may be affected by environmental or operational conditions and its uninterrupted availability is not guaranteed.
- No annual contract for purchased equipment; rate plans are month-to-month, automatically renewing on a monthly basis. For leased terminal equipment, the contract term must be concurrent with, and extend to, the end of the lease period.
- VoIP-only Suspension Plan is offered at \$50/month with no limitation on number of months used. May not be used as activation plan. Plan change fee does not apply.
- Subscribers are not permitted to use the mini-VSAT Broadband service for BitTorrent and all such data-intensive applications and protocols will be blocked by KVH.
- Subscribers are permitted to change rate plans and switch between unlimited use and metered plans with certain restrictions. \$100 fee applies for plan changes to lower priced plans (excluding VoIP-only Suspension Plan), except during the first 90 days of service to allow the subscriber to determine the plan most appropriate for their usage needs. For complete details on plan changes, see [Airtime Rate Plan Change/Suspension Policies – HTS Network](#) at kvh.com/mvbcustomercenter.
- One voice line with a KVH-assigned phone number is provided at no charge. A user-specified voice line phone number is \$30/month.
- Virtual local phone numbers can be added for a monthly fee of \$30 per number (5 max.) where available/subject to in-country regulations. The list of available area/city codes worldwide can be found at: kvh.com/mvbcustomercenter.
- Both incoming and outgoing calls are charged at \$0.59/minute. A few select countries and satellite phone services are blocked. Contact KVH Airtime Services for special rates for these areas and services.
- Global Static IP Service is available for \$29/month per IP address. Visit kvh.com/staticip for details.

Additional Terms for HTS-Unlimited Use Rate Plans

- When the data allocation for the high-speed rate plan has been consumed, service will automatically shift to the reduced data rate shaped plan with no overage charges until the end of the calendar month. The high-speed data allocation will reset on the first of each month.



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